



- As part of our 2014 PZ Palm Oil Promise to actively support the responsible development of the palm oil supply chain, we have supported our suppliers and partners as they moved towards meeting our commitments. In line with our policy though, there have been some cases where we have had no choice but to part company from suppliers where non-compliance was not managed according to our grievance procedure.
- Since 2014, transparency, knowledge and understanding has improved greatly for everyone involved in the palm oil supply chain. We are now actively buying more from those suppliers that best support our objective to meet our goal that 100% of our palm oil is sourced from producers whose entire operations have been independently verified compliant with No Deforestation, No Peat, No Exploitation (NDPE) standards.
- Our methodology for deciding which suppliers to prioritise and which to avoid is based on our five strategic areas of focus for palm oil: governance, traceability, transformation, regeneration and conservation, verification and transparency.

Our threshold

We will NOT buy from suppliers that do not:



Have a NDPE commitment aligned with ours



We prioritise supply from

We actively choose to buy from suppliers that:



Provide twice yearly traceability data for our physical supply



Have a grievance policy aligned with ours



Engage with our Starling satellite data to clarify and confirm plantation data & respond to deforestation alerts



Provide traceability to mill



Have their own, and engage with our, non-compliant supplier protocol